

December 2012

Other Helpful References & Tools

Marketing Tips & Tools

- Test Marketing
- Publicity
- Social Media
- SEO
- Loyalty Programs

Helpful Articles

- Web Marketing Checklist
- Avoiding Burnout
- Risk Management
- Cash Management
- No-Cost, Low-Cost Marketing

Business Counseling Sources

- International Institute of New England
- NH Manufacturing <u>Extension Partnership</u> (MEP)
- NH Innovation
 Research Center
- NH Small Business
 Development Centers
 (NH SBDC)
- Amoskeag Business Incubator
- SCORE Counselors to America's Small Businesses
- Center for Women's Business Advancement
- Technology Forum

Happy New Year: A Time for Assessment & Goal Setting

The start of a new year is a great time to help VR customers reassess priorities and establish goals for their self-employment ventures. Here are 5 great tips for helping them to get started.

#1 CELEBRATE PROGRESS!

How did you do this year? List all of your successes in writing and celebrate each one of them. All too often we spend time on what went wrong versus what went right!

#2 SELF-ASSESS

What are the organizations' internal \underline{S} trengths and \underline{W} eaknesses, as well as external \underline{O} pportunities and \underline{T} hreats as you look to the year ahead? Read up on what a $\underline{SWOT\ Analysis}$ is and use the SWOT Analysis $\underline{worksheet}$ to capture your answers. Invite others in the business to perform this exercise as well, and come together afterward to share notes and perspectives.

#3 FOCUS

The #1 rule to success in business is focusing on sales and profitability. Knowing *what* sells *why* and to *whom* "profitability," and focusing on repeating and refining this process drives success! Avoid diversifying when it dilutes your capacity to fulfill your core purpose and objectives.

- **Sales Tools**: To assess your sales strategy, read <u>Selling is Like a</u>
 <u>River</u> and use the <u>Mapping the Sale</u> (PDF) worksheet.
- Profitability Tools: Examine profit margins by using the Revenue/Unit Forecasting (Excel) worksheet, and P&L (profit/loss) Forecasting (Excel) worksheet

#4 GOAL SETTING

Without goals that are written down, tracked and quantifiably measured, progress is seriously compromised! Check out <u>Business Planning: Why Plan?</u> and use the <u>Business Plan Outline</u> to revisit your business strategy for the coming year. If you don't have a plan, use the <u>5 Steps to Self-Employment</u> online mentoring program or <u>workbook</u>.

#5 MANAGE TIME

Unlike common beliefs, time, not money, is the scarcest resource in business. Tools like <u>Functional Time Use Analysis</u> and <u>Time Planning Schedules</u> are valuable assets for any business owner/manager. It is important to choose and use a time management tool that fits your needs. For a variety of other options, visit your local office supply store

Got questions? <u>AskBUZ</u>. Thank you and best wishes for a happy, healthy and prosperous New Year!

<u>Knowledge Institute</u> specializes in entrepreneurial education and small business development through <u>eLearning</u>, <u>curriculum development</u>, <u>publishing</u>, <u>interactive resource communities</u>, <u>speaking</u> and philanthropic endeavors.